Dear Lisa, Over the past week, we've tried to get in touch with you via phone and email, but we've been unsuccessful. Either your email had a small glitch or we have the wrong number on file in our system. Three months ago, you took part in an online competition; while I'm sorry to announce you did not take home the first prize, I'm happy to report that your name is on the list for the second prize. A TV from our brand is the second prize, in case you forgot.Â Next to my desk, I have the package for you ready for shipping. And since it's so big, I'd really like to have it over with as quickly as possible! But since I was unable to reach you on the phone, I need you to enter/confirm your information on our website. I'll make sure my assistant dispatches your product as soon as possible after I have confirmation from our platform regarding your data. Please be aware that I must choose another winner if you don't respond to this email within the next 24 hours pursuant to the restrictions of the sweepstakes. Yours Sincerely, Christy Forkay - US Shipping Officer ï¼³ï¼¡ï¼³ï¼µï¼®ï¼§ Â Â